



Oracle's Support Training Community

The new [Support Training Community](#) is a valuable resource available to Oracle's customers and partners. You will find information about Oracle Support's tools and resources; have a chance to exchange information with peers and subject matter experts; and learn about upcoming Oracle Support programs, process enhancements, and best practices.

Are you new to the Oracle family of products and our proactive support model? Check out the **Getting Started** region then register for the [Premier Support Basics](#) Advisor Webcast. You can also register for a live Webcast on [how to use My Oracle Support Community](#) more effectively. When you are looking for proactive and predictive resources, try the [Configuration Manager](#). If you need a quick My Oracle Support feature refresher, take a look at the recorded [Speed Training](#) or simply download a quick reference guide from the community documents.

Jump into the [Support Training Community](#)! Post a question or document then subscribe to a discussion thread. This community is moderated by Oracle's Global Support Education team who host both the live [Support Tools and Processes training](#) program and the recorded [Speed Trainings](#).

Remember to check the [Support Training Community](#) often to hear the latest news and updates. We look forward to hearing from you!

Regards,
Oracle Customer Support Education Team

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